

Updated August 10, 2026

IMMI Website Privacy Policy

Who We Are

We are IMMI. Our website is www.imminet.com. Our principal place of business is 18881 IMMI Way, Westfield, Indiana 46074. We, and our subsidiaries and affiliates, including IMMI Safeguard, Inc., IMMI Vehicle Improvement Products, Inc., and all other entities under parent company IMMI Holdings, Inc., are collectively referred to herein as “IMMI” (also referred to as “we,” “our,” or “us”).

Scope and Purpose of this Privacy Policy

IMMI is committed to protecting the privacy and security of US Consumers, EU/UK individuals, other global individuals, and their personal information. This privacy policy describes how we collect and use personal information about consumers / individuals, during and after their relationship with IMMI; in accordance with various laws. Personal information includes metrics like the following: geolocation, personal identifiers, psychometric data, and inferences about the consumer. IMMI is not an Internet Service Provider (ISP) that generates revenue by targeting advertising through internet platforms; therefore, this is not within the scope of this policy. This policy applies to personal information collected through imminet.com and other websites or pages that link to this policy.

By using our website, you consent to the terms of this policy. Your use of our website is subject to this policy. Where applicable law requires consent for a

specific processing activity, such as certain cookies or marketing communications, we will request that consent separately.

Data Protection Principles

IMMI (as the seller/ operator/ data collector) will comply with all applicable privacy laws. IMMI has carried out a formal risk assessment of individual / consumer privacy operations and their privacy provisions. Many of these laws give individuals/ consumers the following rights in relation to their personal data which IMMI has collected on-line (including telephone sales, which are inputted into our computer system):

1. The right to transparency, the reason why we have collected your personal data (specific purpose), in-line with your reasonable expectations as a consumer (including health, financial, employment data).
2. The right to know whether your personal data is sold or disclosed and to whom.
3. The right to refuse the sale of your personal data.
4. The right to access the personal data we hold about you.
5. The right to equal service and price, even if you access your privacy rights.
6. The right to rectify or request deletion of personal information.
7. The right of data portability.
8. The right to access personal data.

IMMI has carried out a formal risk assessment of its consumer/ individuals practices and privacy provisions. IMMI takes reasonable steps designed to protect personal information and handle it in accordance with applicable privacy and data protection laws.

Depending on where you reside and the law that applies to your personal information, you may have rights to request access to personal information we maintain about you, request correction or deletion of certain personal information, obtain a copy of certain personal information in a portable format, opt out of certain sales, sharing, targeted advertising, or profiling, limit certain uses or disclosures of sensitive personal information, withdraw consent where processing is based on consent, and appeal or complain about our response where applicable. We will not discriminate against you for exercising privacy rights provided by applicable law.

The Kind of Information We Hold About You

Consumer and Individual Personal Data means any information about a person that identifies them. It does not include data where the identity has been removed (anonymous data). IMMI will only use your Consumer/ Individual Personal Data when the law allows us to. Most commonly, we will use your Individual/ Consumer Personal Data in the following circumstances:

1. Where IMMI needs to perform the contract or agreement we have entered into with you.
2. Where IMMI needs to comply with a legal obligation.
3. Where it is necessary for IMMI legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.

IMMI may also use your Consumer / Individual Personal Data in the following situations, which are likely to be rare:

1. Where IMMI needs to protect your interests (or someone else's interests).
2. Where IMMI needs to protect the public interest (or for official purposes).

Cookies

We use cookies and similar technologies to provide the best experience for you while using our website, understand how visitors use the website, improve functionality, and, where applicable, support marketing or analytics activities. If a website feature includes shopping cart or checkout functionality, cookies may also be used to support that functionality. In addition, third parties may also use cookies and similar technologies, for example, if we engaged a third party to operate our support our website or certain functions of it. You can control cookies through your browser settings.

What we collect and store

Depending on how you interact with our website or a website feature that links to this Privacy Policy, we may collect personal information that you voluntarily provide to us, information collected automatically through cookies and similar technologies, and information provided to us by service providers that support the website.

Personal information may include your name, company name, job title, mailing address, email address, telephone number, inquiry details, account or login credentials if an account feature is offered, communications with us, and any other information you choose to submit through a form, portal, registration page, customer service request, warranty/ service request, marketing sign-up, or similar website feature.

We do not generally collect bank account, payment card, or other financial account information through this portion of the website. However, if a website feature, transaction, refund, service request, or payment-related process requires financial or payment information, that information may be collected directly by us or through a third-party payment processor or service provider, and will be used by IMMI only for the applicable transaction, legal, security, fraud-prevention, accounting, or related business purpose. While you visit our site, we will track:

- Products you've viewed: we'll use this to, for example, show you products you've recently viewed.
- Location, IP address and browser type: we'll use this for purposes like estimating taxes and shipping if you use that portion of our site.
- Mailing / shipping address: we'll ask you to enter this so we can, for instance, estimate shipping before you place an order, and send you the order.

If you use a portion of our website to purchase from us, we'll ask you to provide information including your name, billing address, shipping address, email address, phone number, credit card/ payment details and optional account information like username and password. We'll use this information for purposes, such as, to:

- Send you information about your account and order
- Respond to your requests, including refunds and complaints
- Process payments and prevent fraud
- Set up your account (do you have to have an account)for our store
- Comply with any legal obligations we have, such as calculating taxes
- Improve our store offerings
- Send you marketing messages if you choose to receive them

If you create an account we will store your name, address, email, and phone number, which will be used to populate the checkout for future orders.

We generally store information about you for as long as we need the information for the purposes for which we collect and use it, and we are

not legally required to continue to keep it. For example, we will store order information for seven years for tax and accounting purposes. This includes your name, email address, and billing and shipping addresses.

We will also store comments or reviews if you choose to leave them.

Automated decision-making

Automated decision-making takes place when an electronic system uses personal information to make a decision without human intervention (including website cookies). IMMI is permitted to use automated decision-making in the following circumstances:

1. Where IMMI has notified you of the decision.
2. Where IMMI deems it is necessary to perform the contract with you and appropriate measures are in place to safeguard your rights.
3. In limited circumstances, with your explicit written consent and where appropriate measures are in place to safeguard your rights.

Data sharing

IMMI will not sell your personal information for monetary consideration. However, certain analytics, advertising, or social media cookies may be considered “sharing” personal information or targeted advertising under certain state privacy laws. Where required, you may opt out through our cookie preference tool, by using a recognized browser-based opt-out preference signal, or by contacting us as described below.. IMMI may however share your data with third parties, including third-party service providers and other entities in the group where necessary to operate the website, provide requested services, process transactions, comply with law, protect rights and security, or complete a business transaction. This will not be for monetary gain, and to respect the security of your data it will be treated in accordance with the law. We may transfer your personal information outside the US. IMMI is sharing information with

payment providers such as Stripe. For more information on Stripe's privacy policy, visit <https://stripe.com/gb/privacy>.

Data security

IMMI has put into place measures to protect the security of your Individual / Consumer Personal Data. Details of these measures are available upon request.

Disclosure of Consumer Personal Data

In the limited circumstances where you may have provided your Consumer / Individual Personal Data for a specific purpose, including the collection, processing, and transfer of your personal information, you have the right to opt-in or opt-out of disclosing this personal information.

By continuing to use this website you verify that you are at least 16 years of age. If you are not at least 16 years of age, please discontinue use of our site.

Data Disposal. Cybersecurity/ Data security

Reasonable measures are in place to ensure the destruction of Individual / Consumer Personal Data, including the modification of records to ensure they are unreadable and undecipherable.

Data may also be securely shredded or deleted from electronic sources.

Other Jurisdictional Requirements

In the instance of a merger, acquisition, bankruptcy, or other transaction, where another entity assumes control of your Individual / Consumer Personal Data, your consumer rights remain unchanged.

Data Breach

If you believe there has been a breach of your Consumer Personal Data, you have thirty days to submit written notice to the IMMI Data protection Officer, identifying the specific provisions you allege IMMI has violated.

Data protection officer

We have appointed a Data Protection Officer (DPO) to oversee compliance with this privacy policy. If you have any questions about this privacy policy or how we handle your Consumer / Individual Personal Data, please contact the DPO. If you wish to access your Consumer Personal Data, please contact email: DPO@IMMInet.com. If you would like to review, correct, or update Individual / Consumer Personal Data that you have previously disclosed to us, you may do so by signing in to your account or by contacting us.

How to Contact Us

If you have any questions, concerns, or complaints regarding this privacy policy, or for further information regarding IMMI's role as data controller and processor and details on the issues covered, you may contact us as follows:

- By writing to us at 18881 IMMI Way, Westfield, IN 46074, Attn: Privacy Policy;
- By sending an email to us at DPO@imminet.com, or
- By calling us at (877) 447-2305.